

## BENEFITS FOR *qldwater* MEMBERS

<p><b>Industry Representation</b>  <i>qldwater</i> works proactively and co-operatively with state and national agencies to ensure the water industry has a seat at the table when it comes to deciding the industry's future. Whether it is to inform legislation, industry reform, streamline reporting requirements or simplify statutory plans we ensure that members' views are heard.</p>	<p><b>Manuals, Guidelines and Templates</b>                  Keeping up with government requirements and changing technology is a full-time job. <i>qldwater</i> provides authoritative guidance and assistance through policy templates, plug-and-play manuals as well as capacity development guides for the key issues affecting the industry.</p>	<p><b>Keeping You Informed</b>                  We work closely with state and commonwealth agencies and the networks of our partner organisations to keep you up-to-date with the latest changes and trends impacting the industry.</p>
<p><b>Have A Say and Make a Difference</b>                  Contribute to joint responses on draft legislations, policy papers and statutory guidelines or participate on our expert panels or the TRG. Join our forums to share your knowledge and experience with others.</p>	<p><b>LGAQ Policy Influence</b>                  We collaborate closely with LGAQ to influence policy relevant to Local Government. As a parent organisation, LGAQ is a key partner and relies on <i>qldwater</i> to link to industry knowledge and information on significant issues as well as up-to-date technical advice.</p>	<p><b>Strong Industry Links</b>                  The Institute of Public Works Engineering Queensland (IPWEAQ) along with other parent bodies (LGAQ, LGMA and AWA) form <i>qldwater's</i> Executive Management Group. <i>qldwater</i> is also an associate member of WSAA and corporate member of WIOA. <i>qldwater's</i> strong industry links provide members with access to a wide-range of industry groups.</p>
<p><b>Industry Advice</b>                  Get the advice you need, when you need it! <i>qldwater</i> offers specific industry and technical advice that is available when you need it. Simply email or call <i>qldwater</i> directly. Or, access our regular advice in e-Flashes, online forums, newsletters, fact sheets and position papers.</p>	<p><b>We meet you face-to-face to discuss your issues</b>                  We understand your issues and infrastructure may be unique to your area. <i>qldwater</i> staff engage regularly with members and provide many face-to-face opportunities throughout the year to discuss local issues and impacts. Some opportunities include regional conferences and information sessions, training, management meetings and our annual Treatment Plant and Water Connections Tour.</p>	<p><b>Access to Funding</b>                  As well as keeping you informed about potential funding sources, <i>qldwater</i> assists regional consortiums to access state and commonwealth funding. <i>qldwater</i> also seeks funding opportunities to support major programs specific to emerging industry needs.</p>
<p><b>SWIM through the Reporting Mire</b>                  The water industry report data to a diverse range of government bodies at various times of the year. Managing overlapping and duplicate requests is a full-time task. <i>qldwater's</i> Statewide Water Information Management (SWIM) service provides a single portal for reporting and maintaining water data. Access is complementary for members, saving time and rationalising reporting.</p>	<p><b>Training and Capacity Building</b>                  Ensuring staff are well trained is key to our industry's ongoing success. <i>qldwater</i> helps members stay abreast of recent changes and ensures access to relevant training programs and materials. <i>qldwater</i> assists members to save in training costs, providing member discounts and training subsidies negotiated on behalf of the industry.</p>	<p><b>Regional Collaboration</b>                  Some industry solutions can only be achieved through partnering with neighbouring water service providers. But establishing this collaboration can often be difficult and costly for members. <i>qldwater</i> provides facilitation and assistance to establish and maintain regional efforts to support and develop the water industry.</p>
<p><b>Skills Development</b>                  Skills development of water operators, trades, paraprofessionals, management and admin support staff is emerging as a primary issue for the industry. Our Skills Formation Strategy and Skills Partnership is working with industry to understand and address all skills development, attraction and retention issues across the State.</p>	<p><b>Legislation Updates</b>                  We keep you up to date and informed of any major changes to legislation that impact the water industry. <i>qldwater</i> analyses how the changes affect industry members and communicate in 'easy to understand terms' just how these changes may affect you.</p>	<p><b>Technical Reference Group (TRG)</b>                  The TRG meets bimonthly to direct and inform <i>qldwater</i> priorities and activities. It is a collaborative working group of managers and experts from across Queensland who freely contribute their time and travel costs to represent and support the development of the industry. All members are able to nominate a representative to the TRG and help shape the future of our industry.</p>
<p><b>Network with your Industry</b>  <i>qldwater</i> provides opportunities to stay in touch with networks and peers in the industry through formal and informal means including expert groups, industry forums and events, mini-conferences and online forums.</p>	<p><b>Industry-Specific Projects</b>  <i>qldwater</i> establishes and project manages significant projects as driven by industry needs. If you have a specific project need, <i>qldwater</i> can assist you to scope the initial project, including undertaking impact assessments and identify potential investment or funding opportunities.</p>	<p><b>Other Benefits</b></p> <ul style="list-style-type: none"> <li>• free copy of all major publications</li> <li>• access to member-only website</li> <li>• unlimited downloads of publications</li> <li>• regular member's newsletter</li> <li>• access to 'ask an expert' forum</li> <li>• use of SWIM service</li> <li>• discounted attendance at forums</li> <li>• joint funding opportunities &amp; savings</li> </ul>
<p><b>Benchmarking and Best Practice</b>                  Learn how other service providers are managing key issues and benchmark performance against the broader industry.</p>		