Queensland’s Urban Potable Water and Sewerage Benchmarking: 2022/23

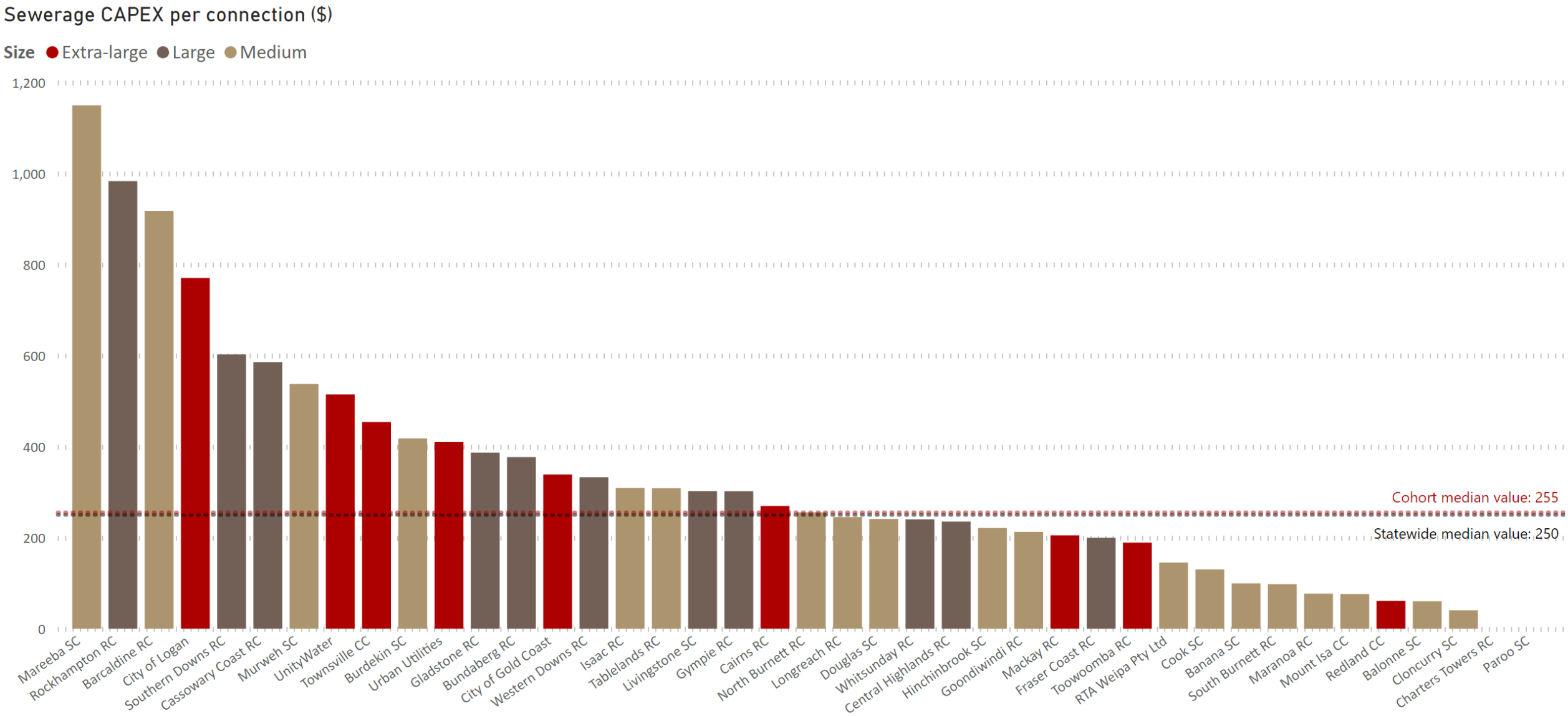
Medium, Large and Extra-large service providers

Sewerage Services

Sewerage CAPEX per connection

FN15/CS8

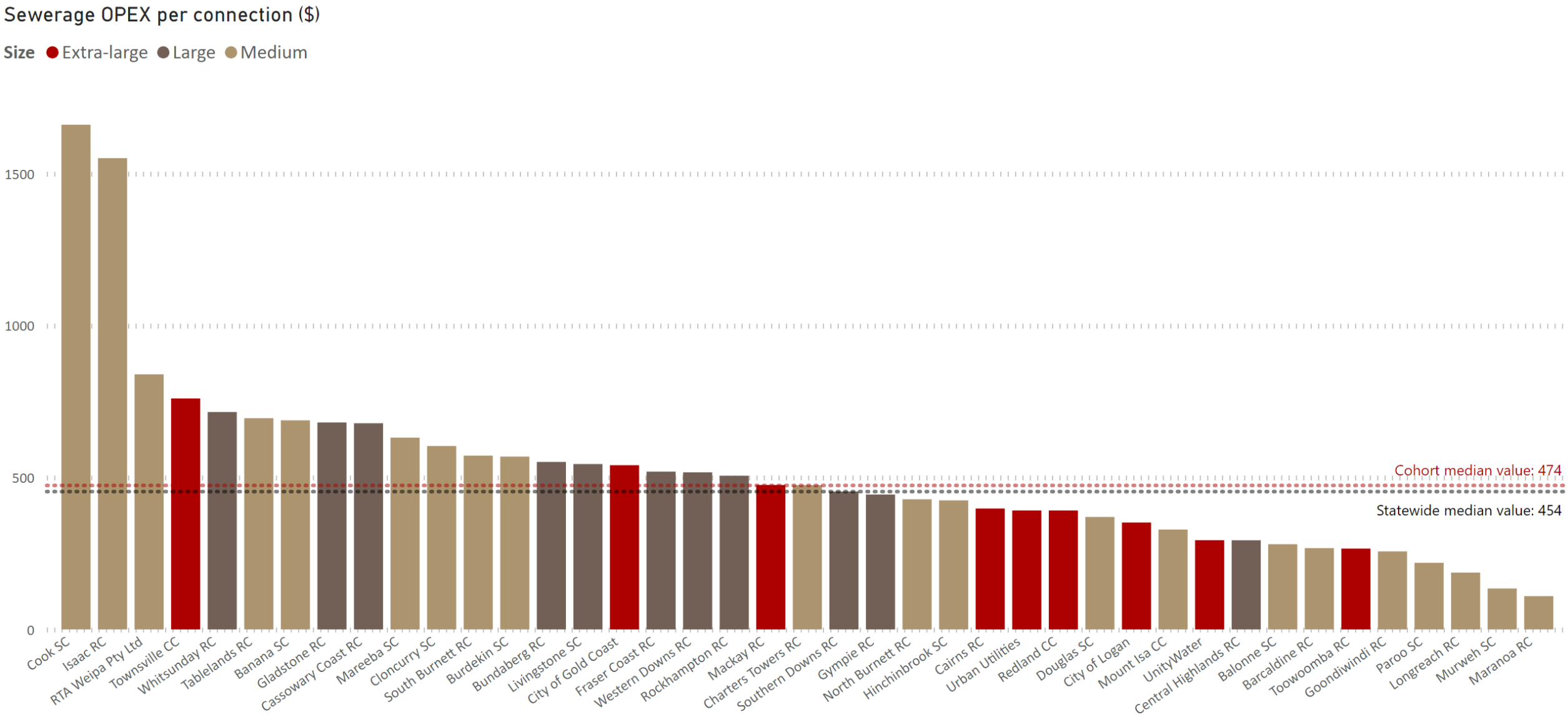
Calculated from SWIM Indicators



Costs: operating sewerage per connection

FN12
SWIM Indicator ID

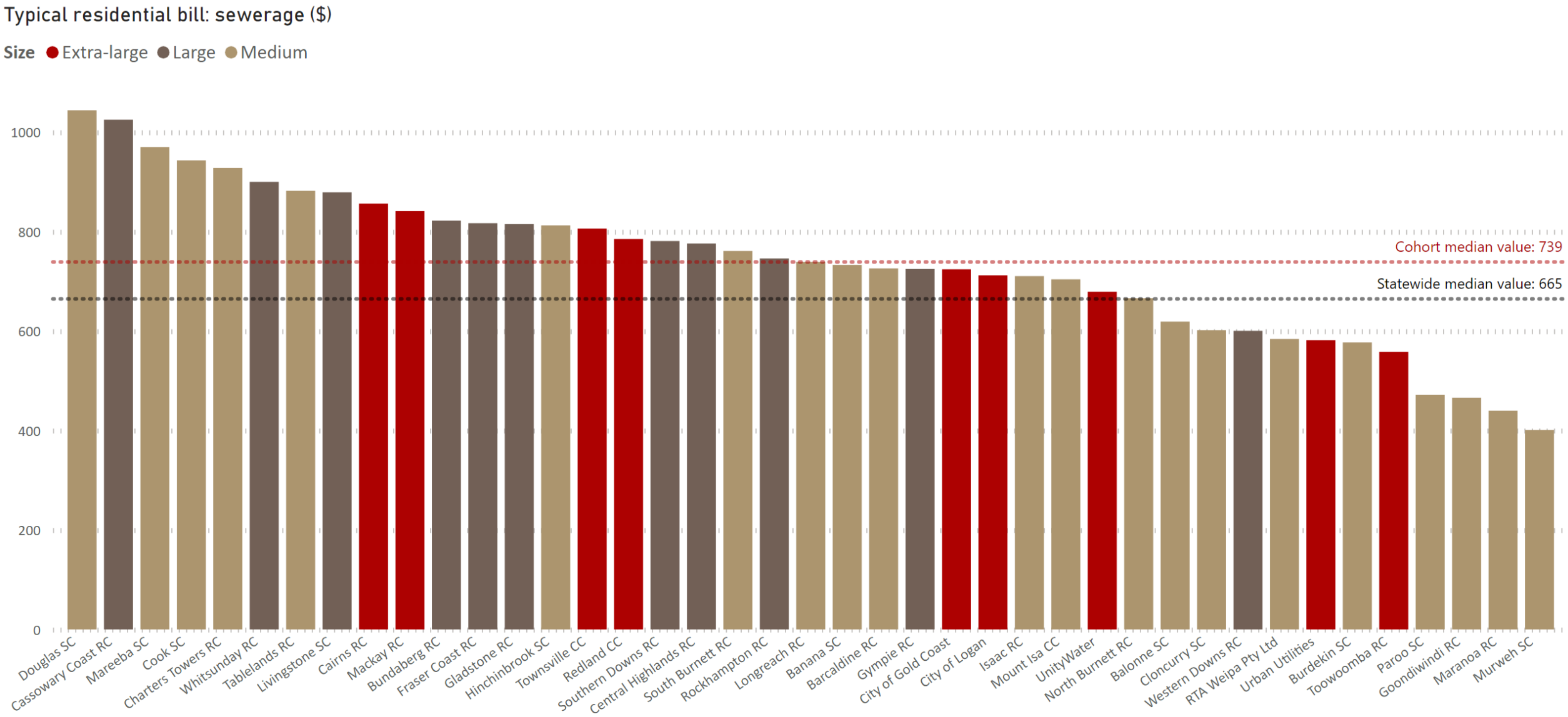
$/connection
Indicator Units



Typical residential bill: sewerage

PR46
SWIM Indicator ID

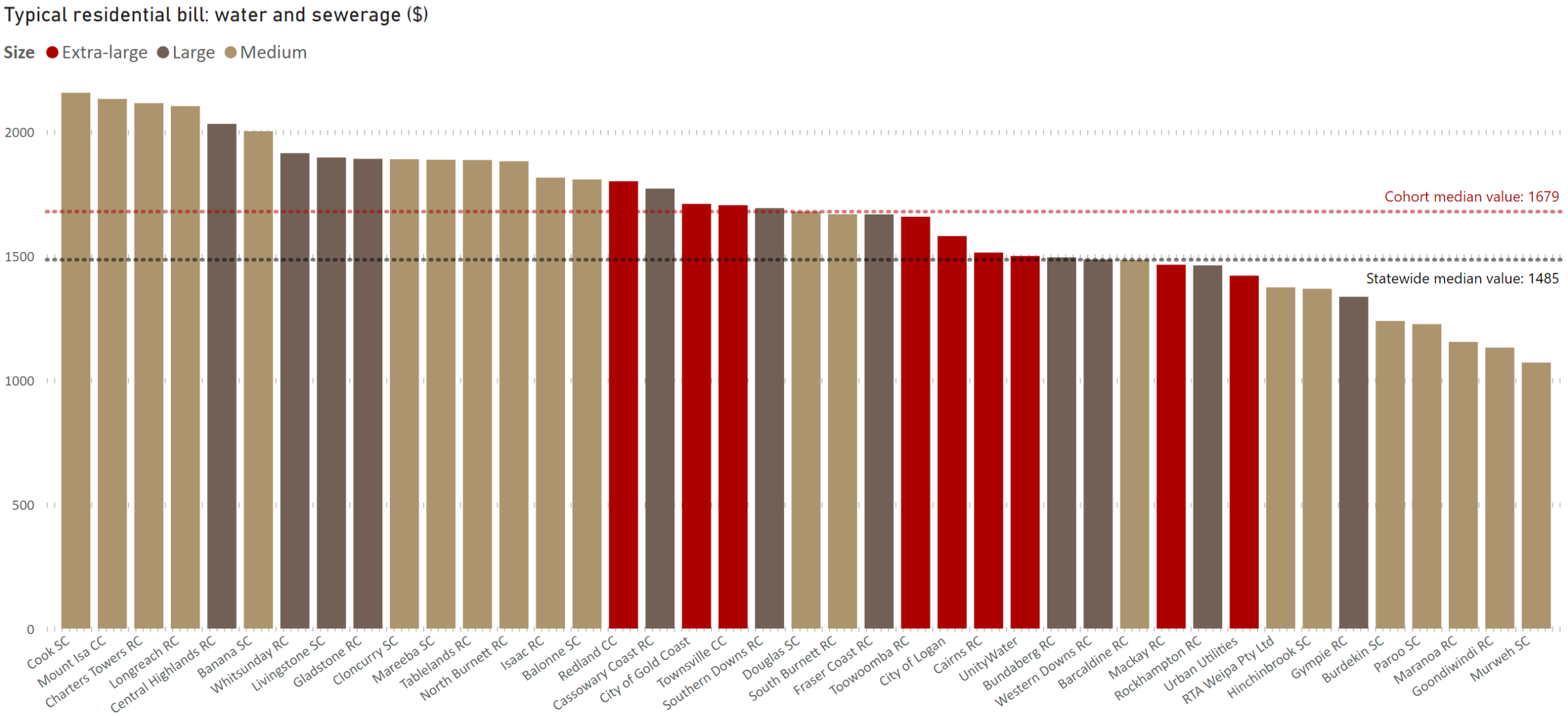
$
Indicator Units



Typical residential bill: water+sewerage

PR48
SWIM Indicator ID

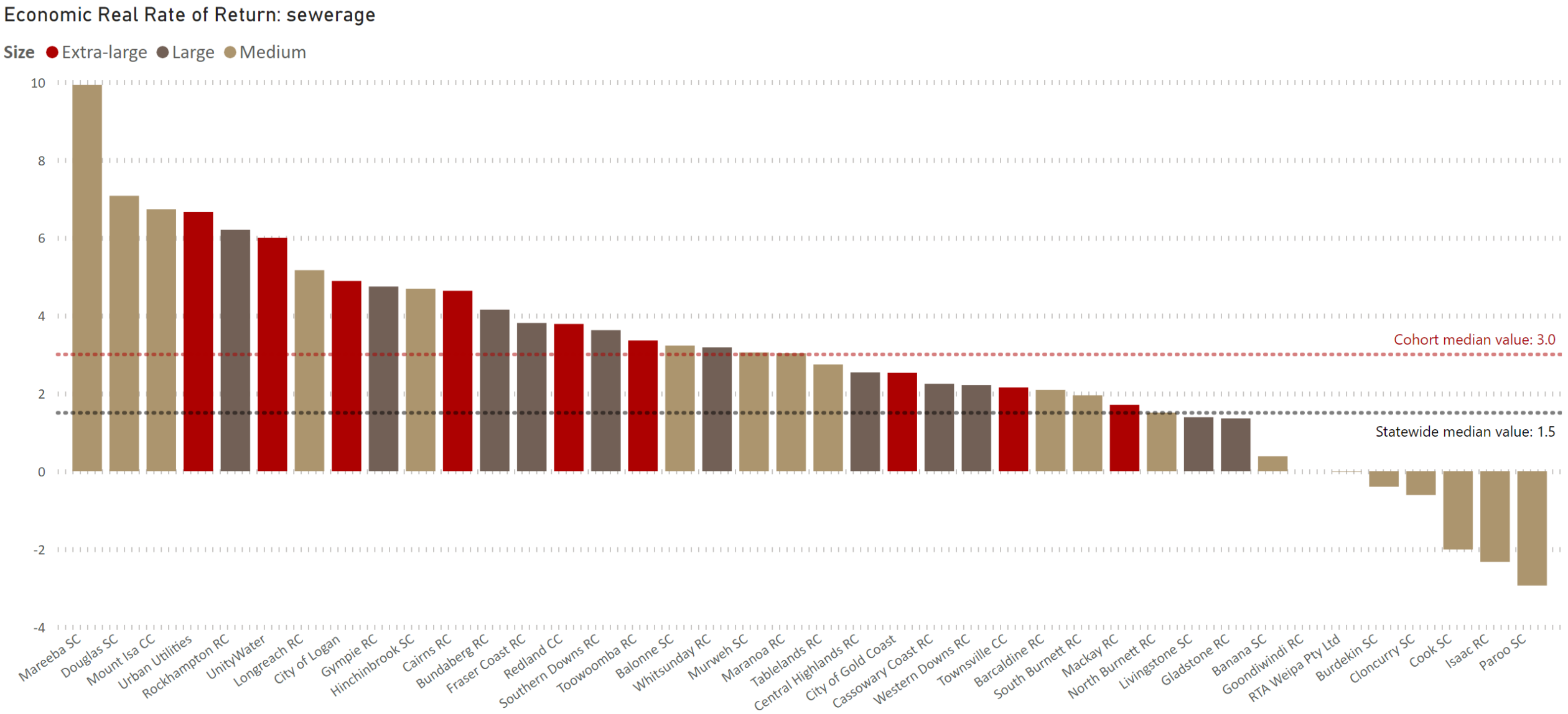
$
Indicator Units



Economic Real Rate of Return: sewerage

(FN2-FN33-FN79)*100/FN10

Calculated from SWIM Indicators

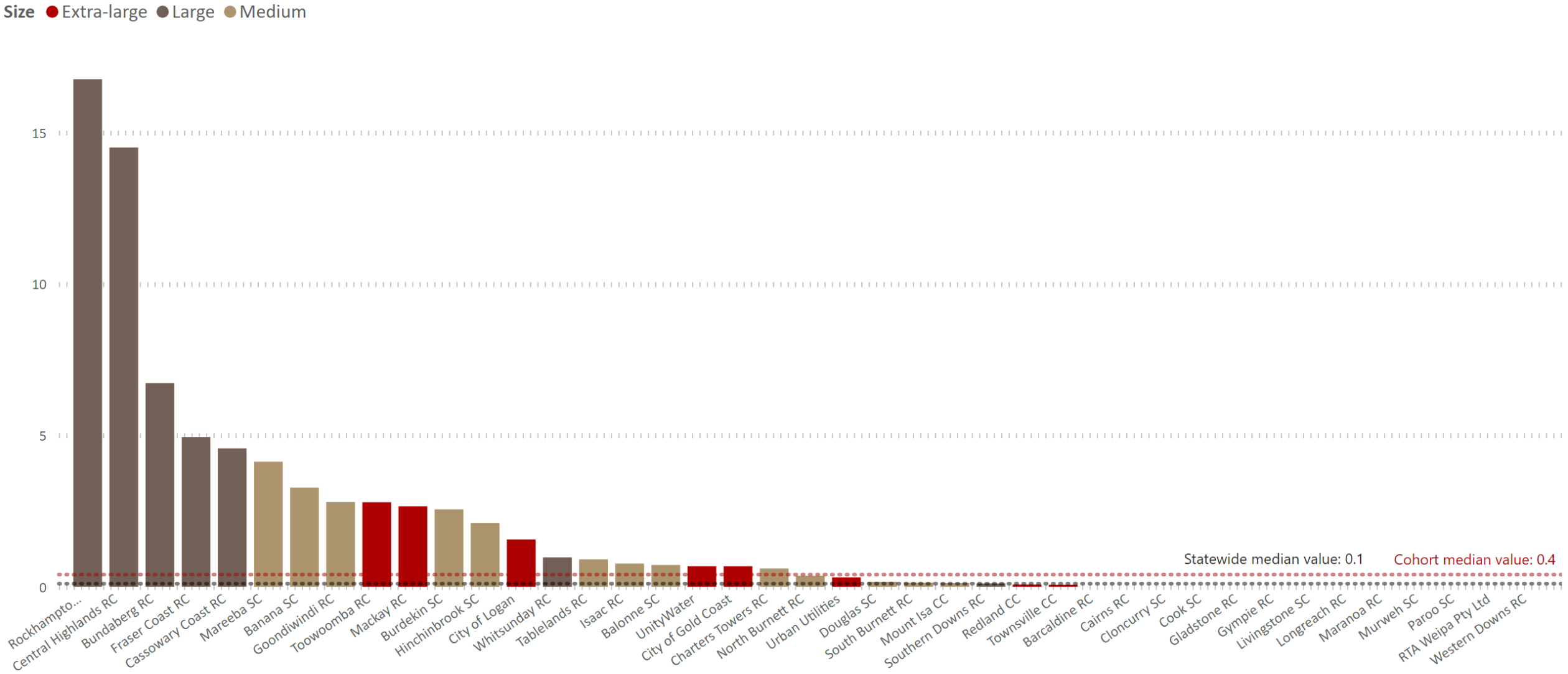


Sewerage service complaints per 1000 connections

CS11
SWIM Indicator ID

per 1000 connections
Indicator Units

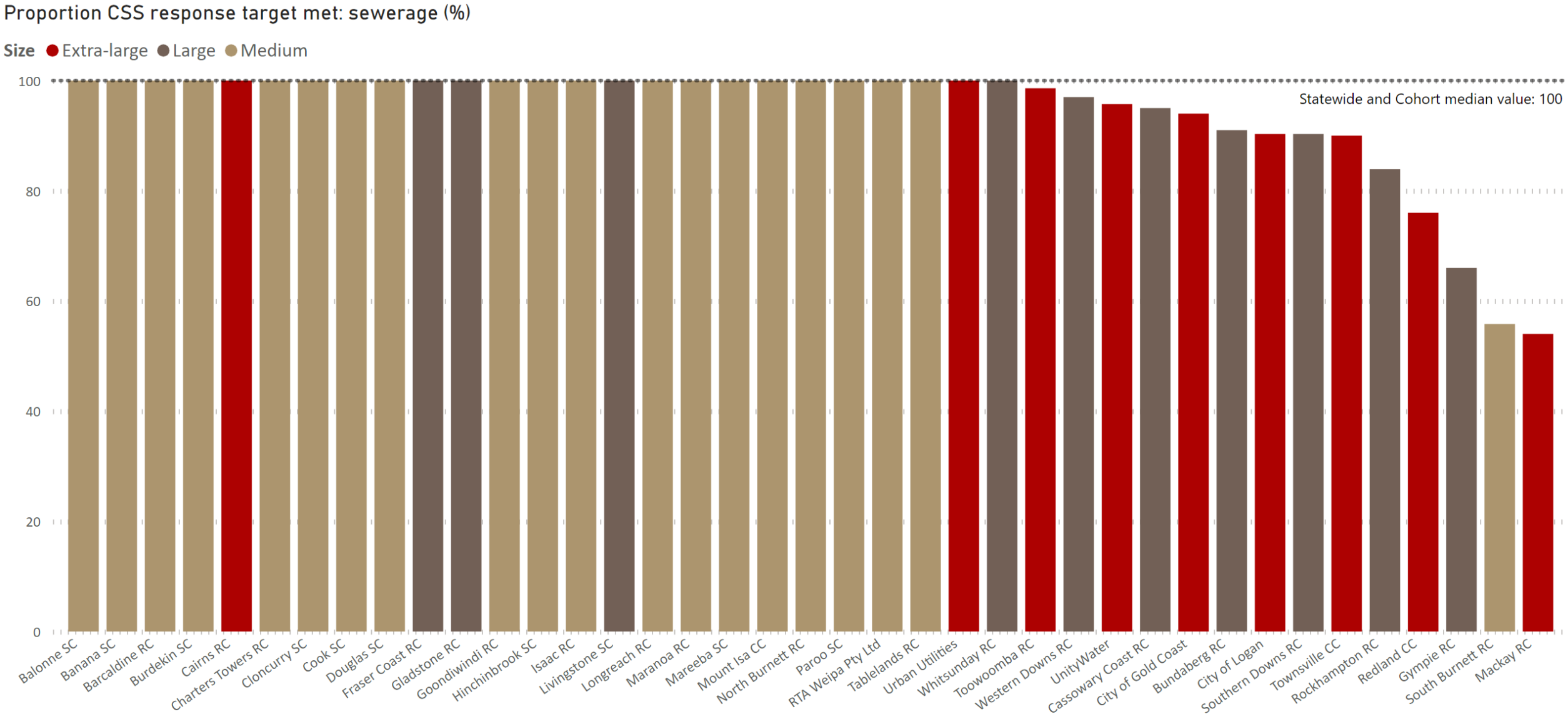
Number of sewerage service complaints per 1,000 connections



Percent CSS response target met: sewerage incidents

CS65
SWIM Indicator ID

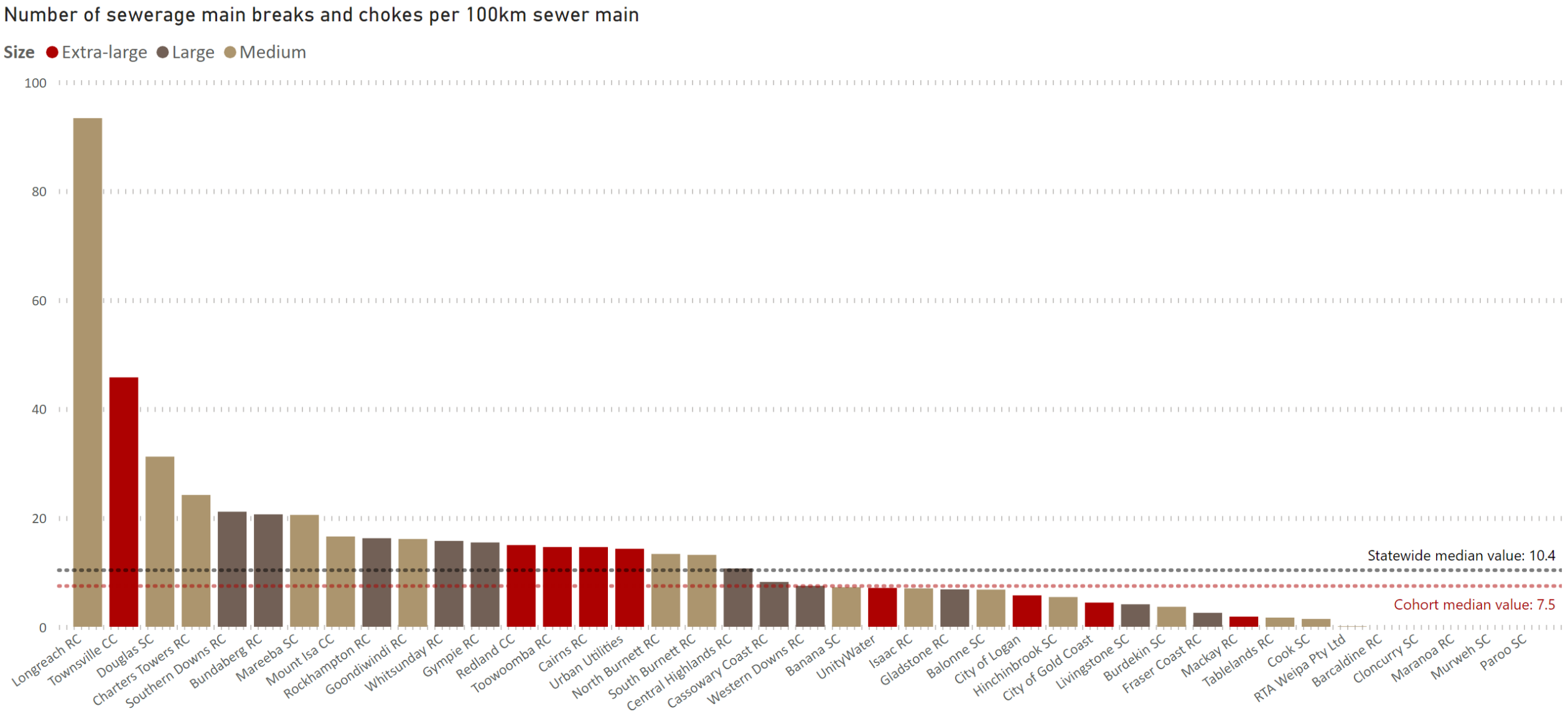
%
Indicator Units



Sewerage mains breaks/chokes per 100 km sewer main

AS39
SWIM Indicator ID

per 100 km sewer mains
Indicator Units



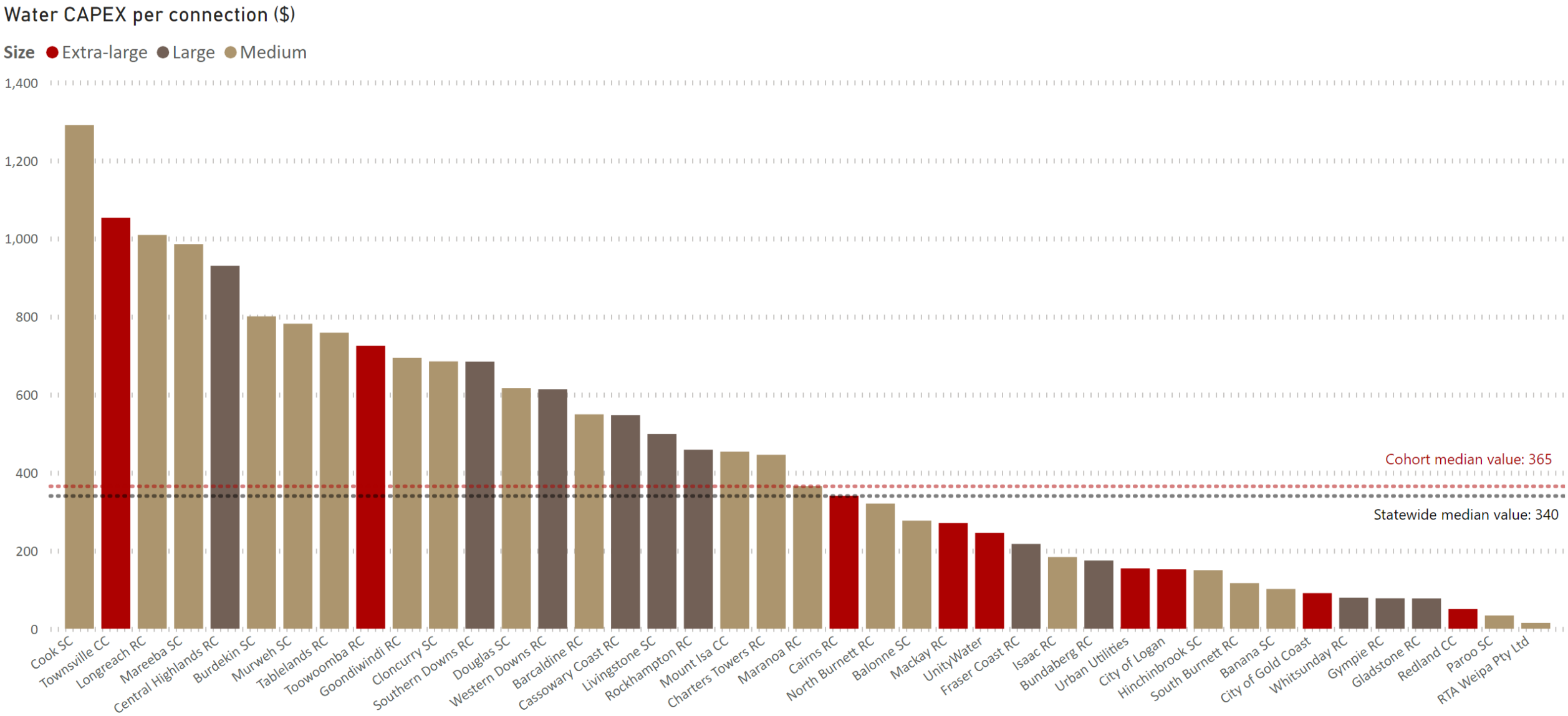
Medium, Large and Extra-large service providers

Water Services

FN14/CS4

Calculated from SWIM Indicators

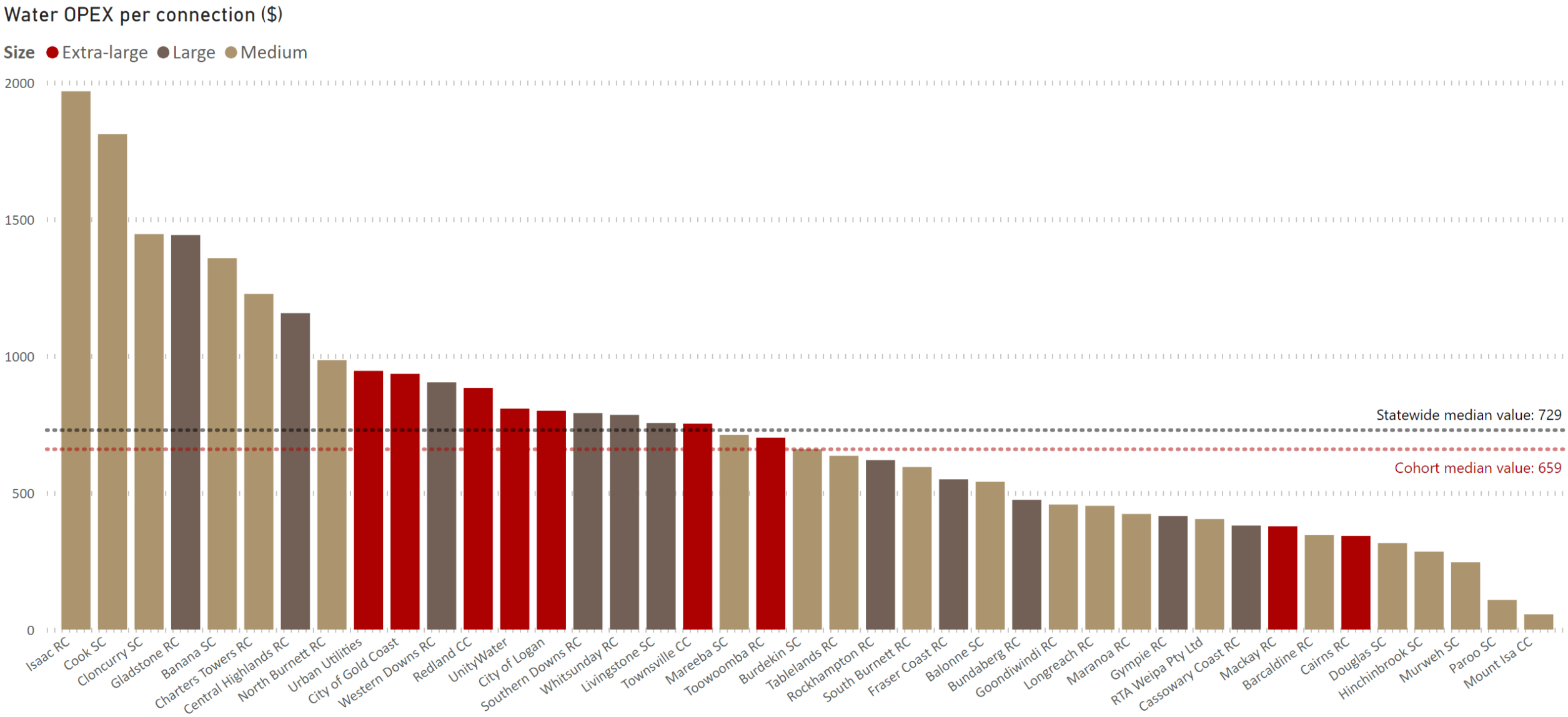
Water CAPEX per connection



Costs: operating water per connection

FN11
SWIM Indicator ID

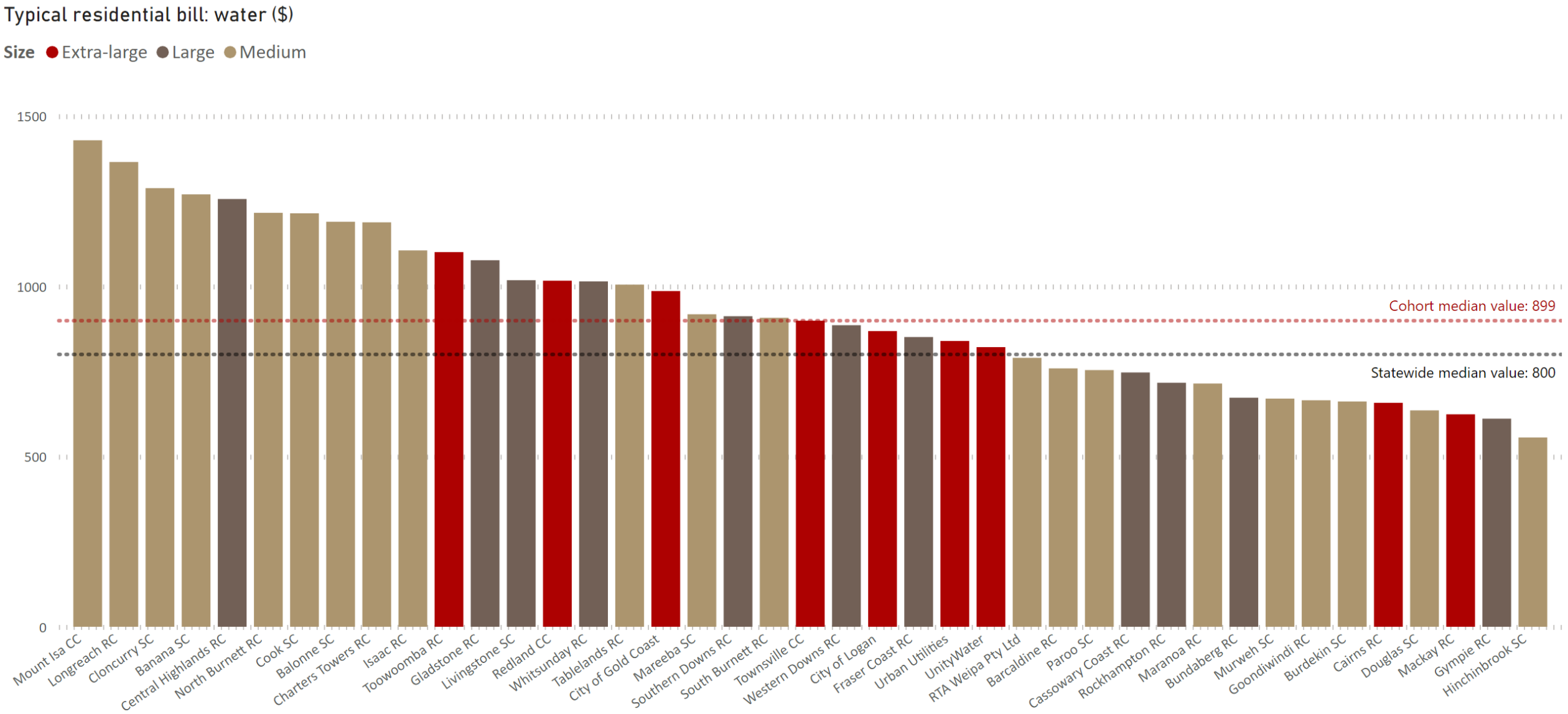
$/connection
Indicator Units



Typical residential bill: water

PR44
SWIM Indicator ID

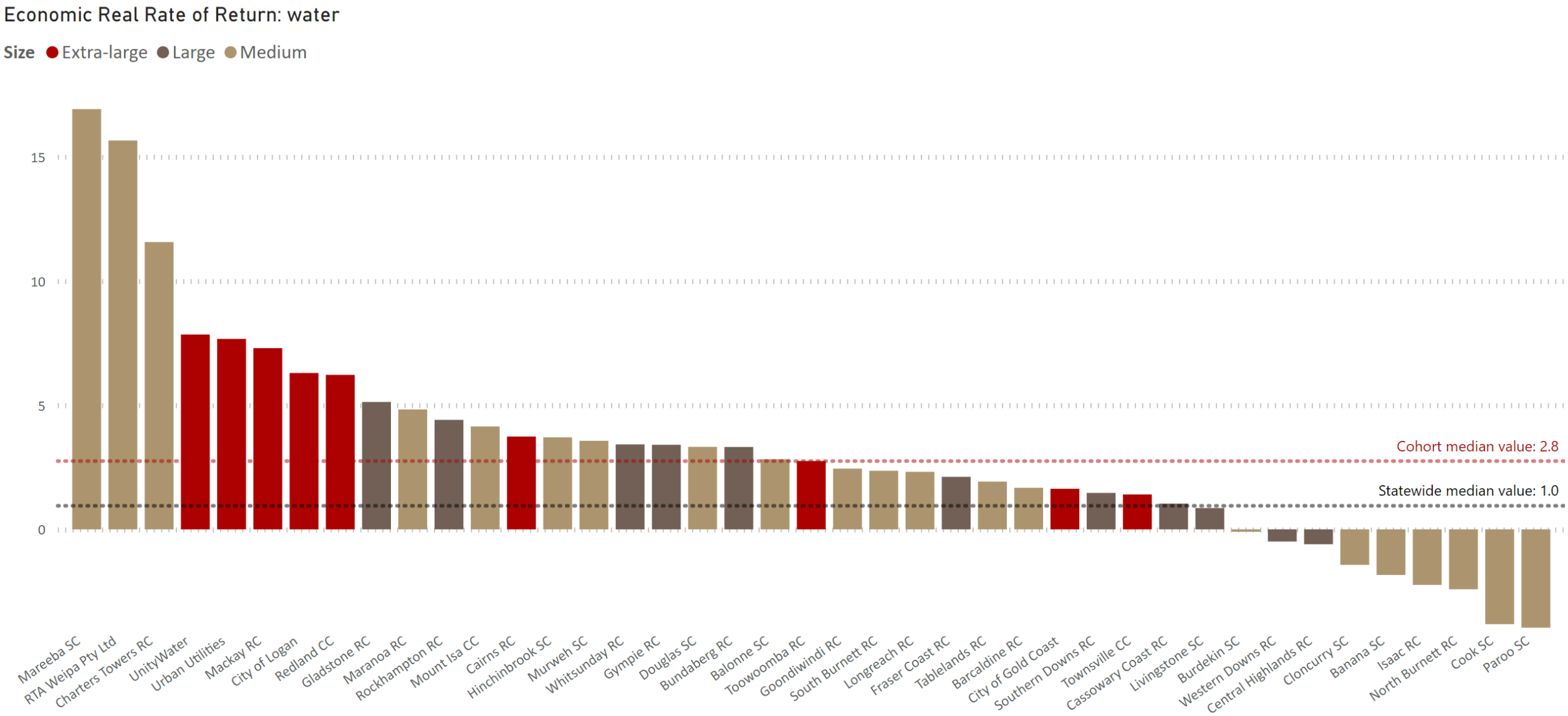
$
Indicator Units



Economic Real Rate of Return: water

(FN1-FN32-FN78)*100/FN9

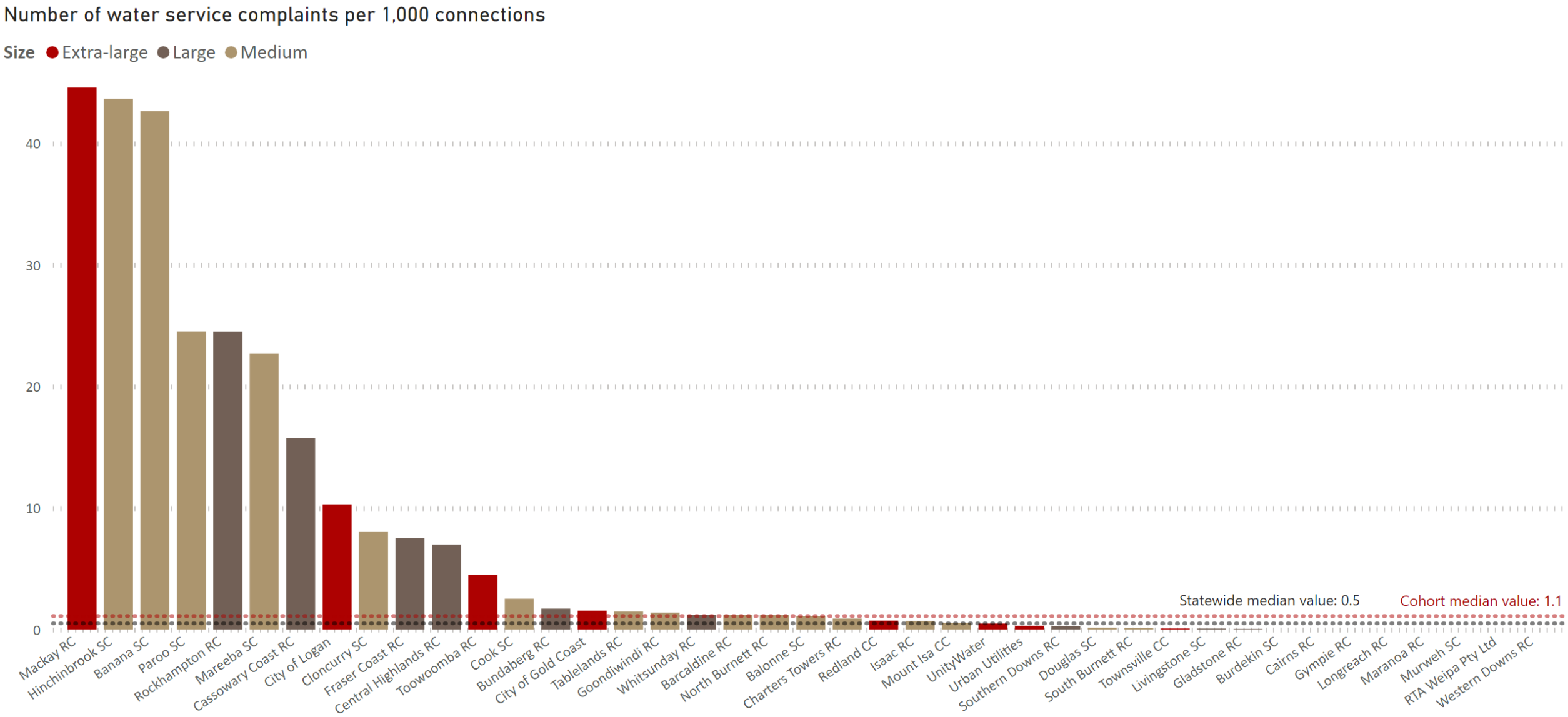
Calculated from SWIM Indicators



Water service complaints per 1000 connections

CS10
SWIM Indicator ID

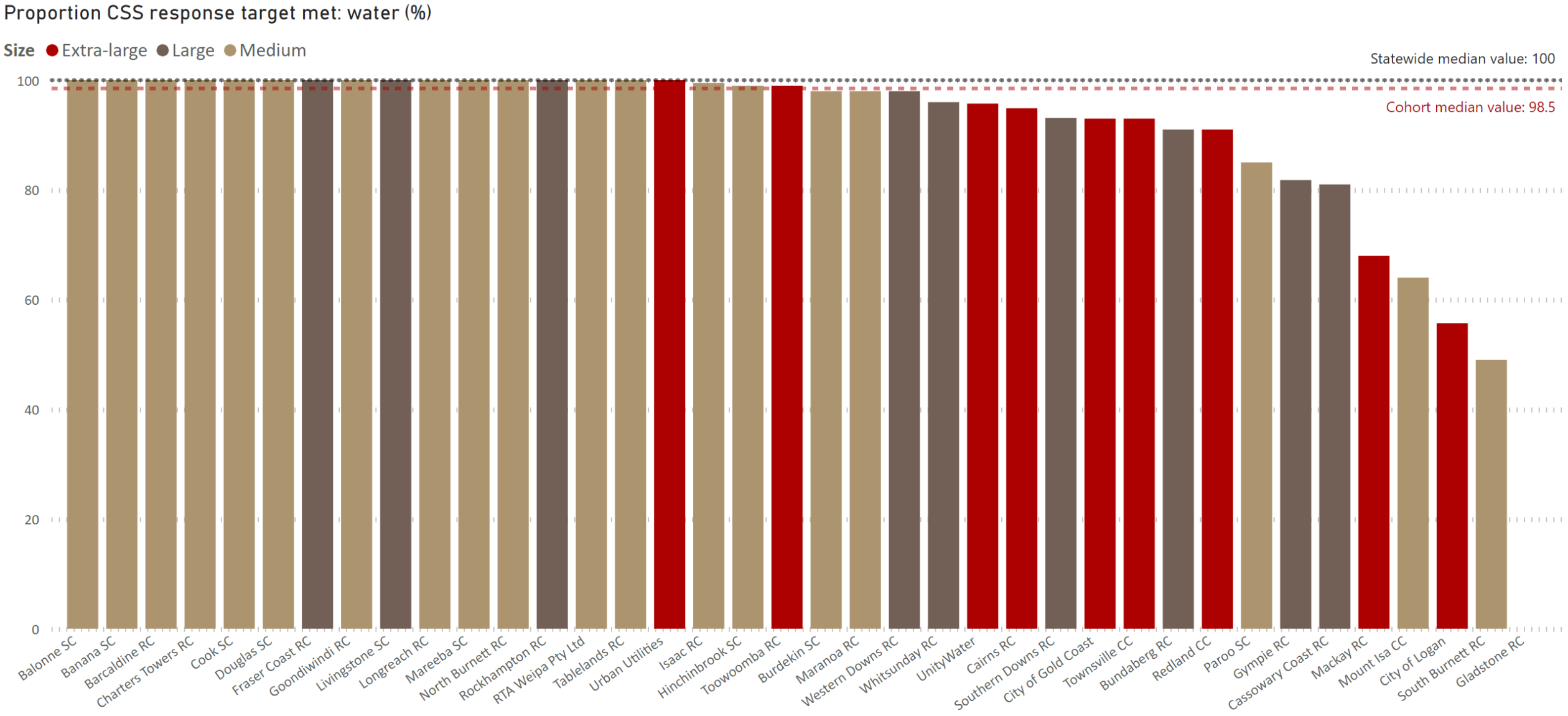
per 1000 connections
Indicator Units



Percent CSS response target met: water incidents

CS66
SWIM Indicator ID

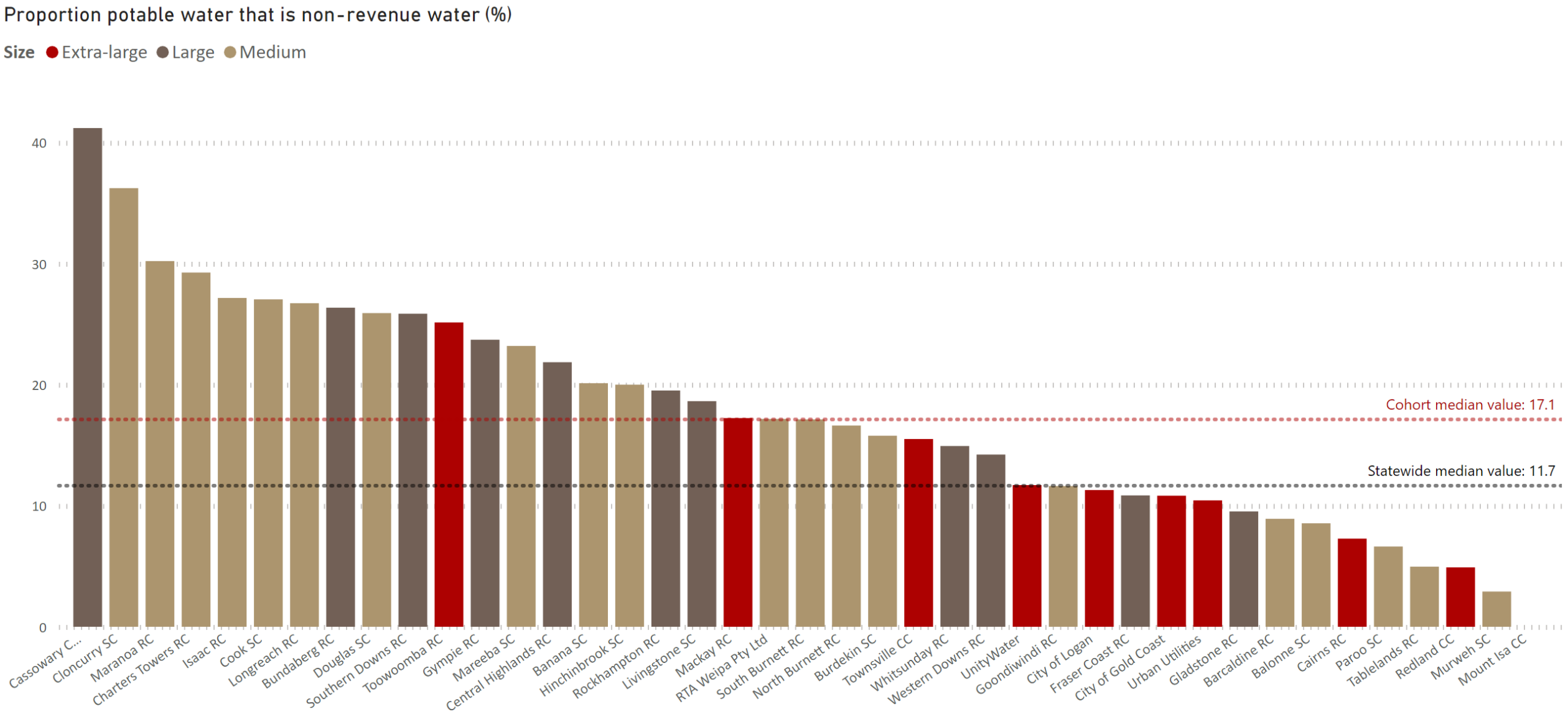
%
Indicator Units



Proportion potable water that is non-revenue water

(WA36/WA74)*100

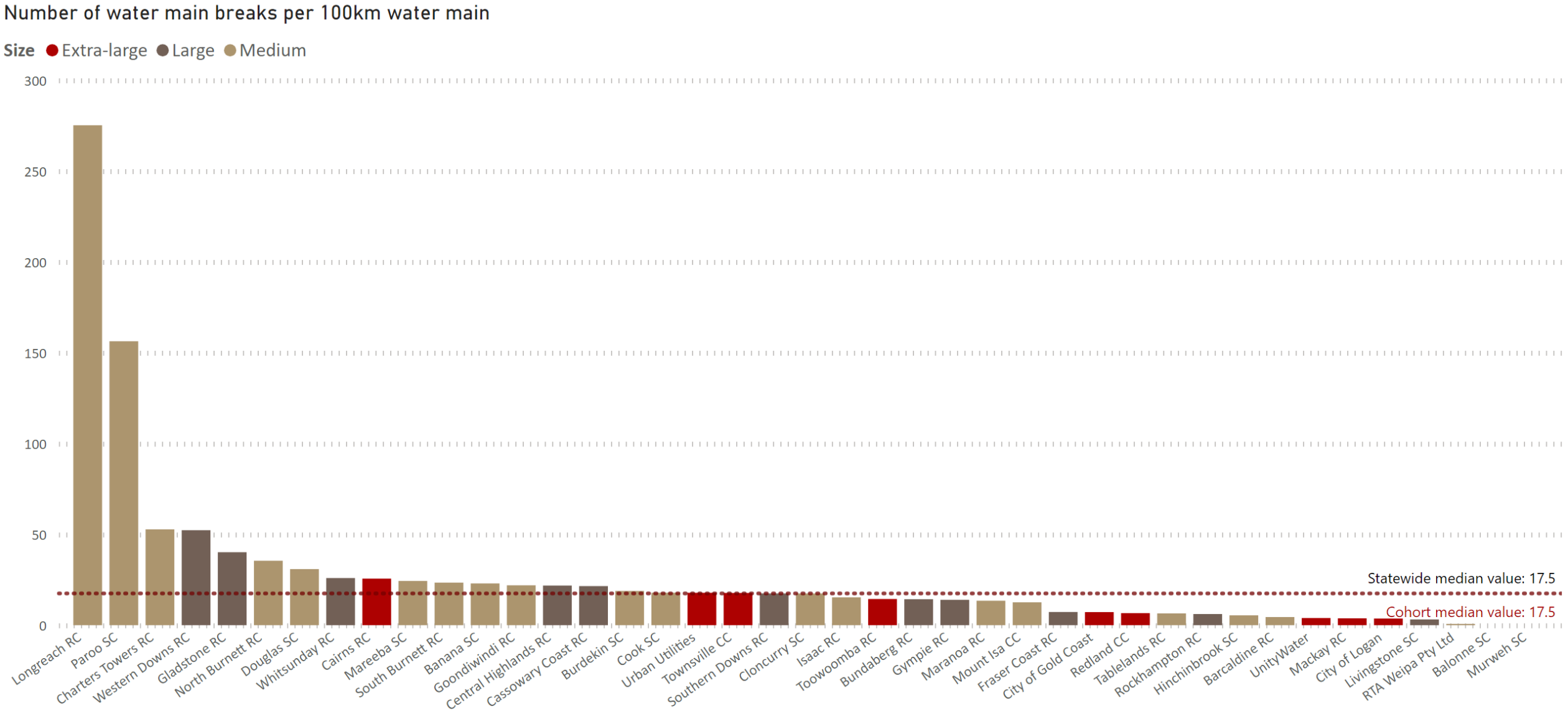
Calculated from SWIM Indicators



Water main breaks per 100 km water main

AS8
SWIM Indicator ID

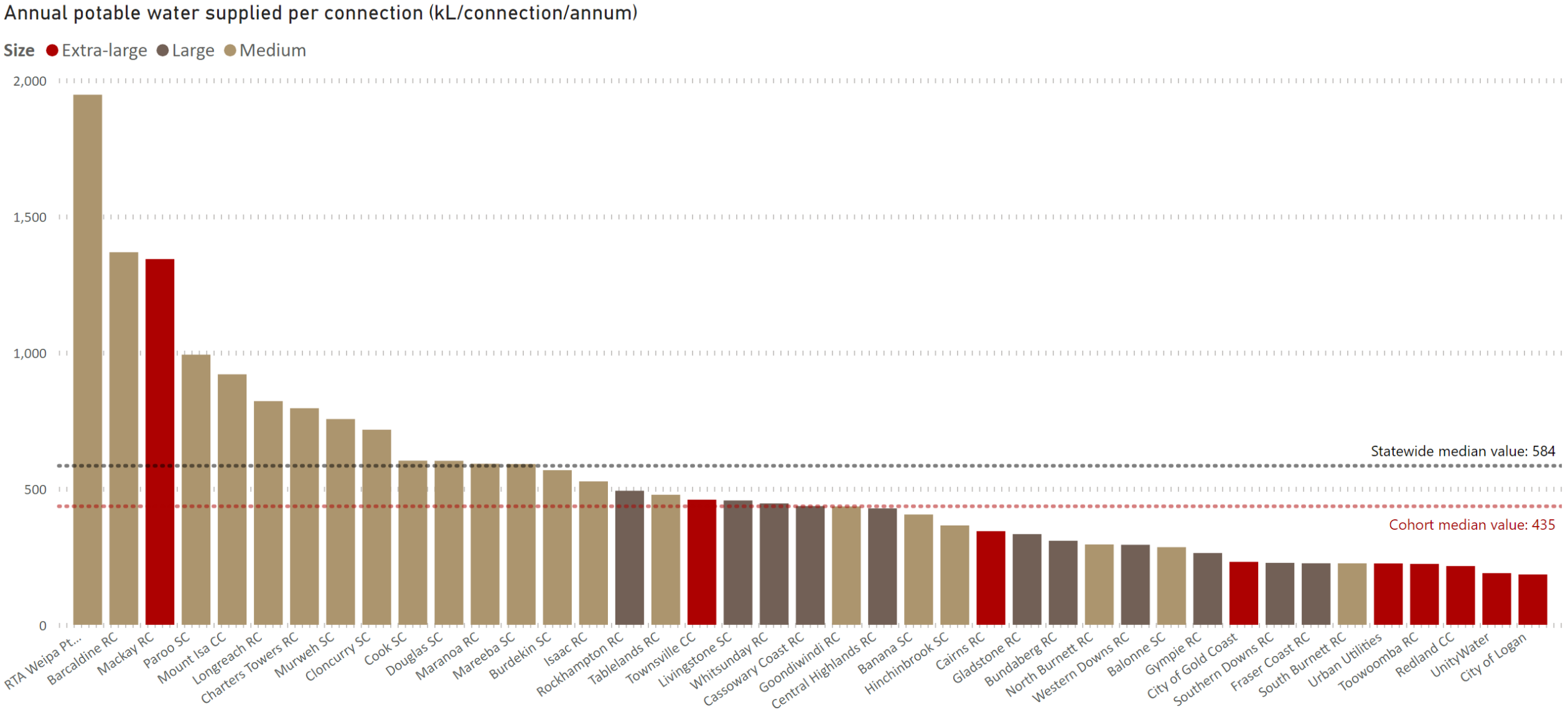
per 100 km water main
Indicator Units



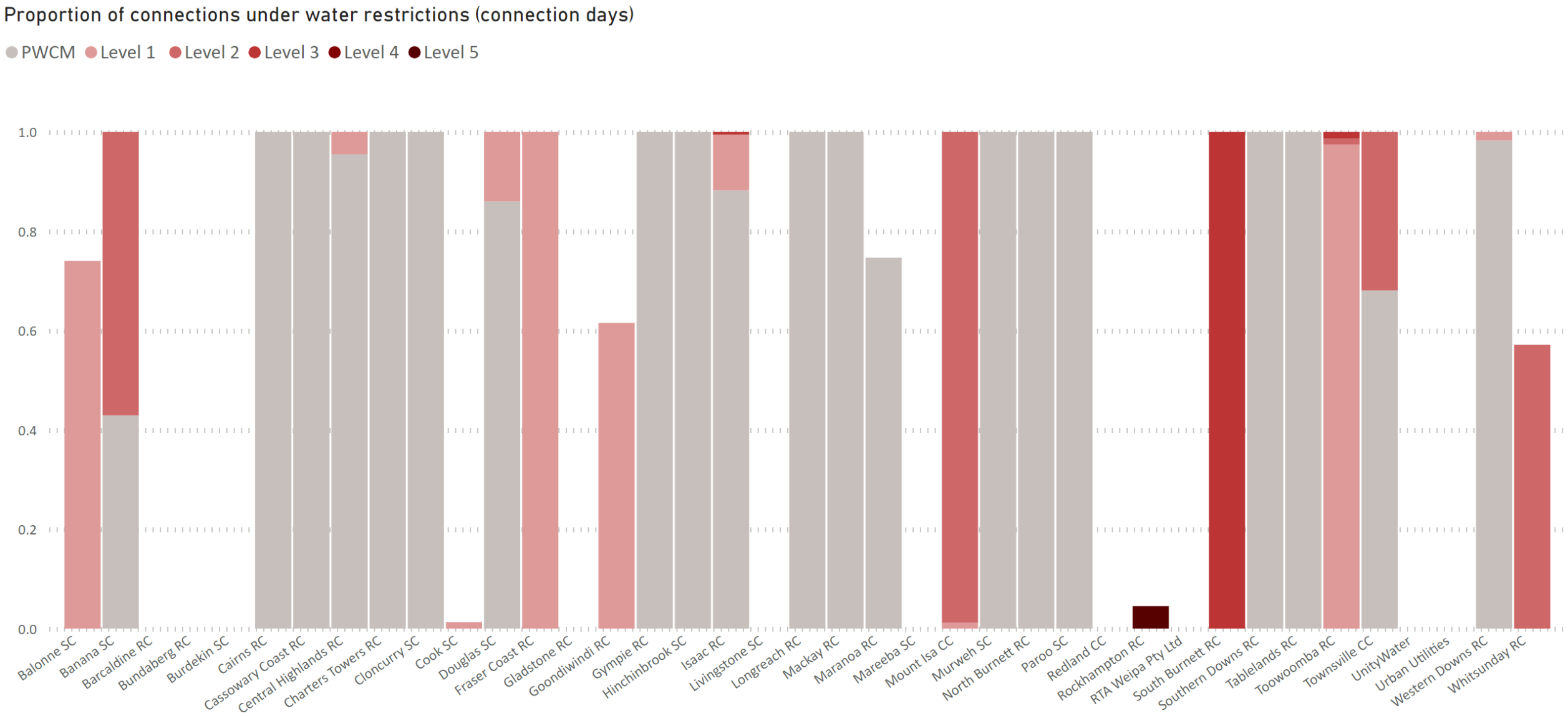
(WA32+WA34+WA36)/CS67

Calculated from SWIM Indicators

Annual potable water supplied per connection



Proportion of connections with water restrictions

WS11, WS12, WS13, WS14, WS15, WS16 and CS4

SWIM Indicators